

## Appendix B

### Key Performance Indicators – Quarter 2 2012/13

Ref.	Direct orate	Relevant Portfolio Holder	Type of Indicator	Indicator	Frequency	Actual End of year 2010/11	Actual End of year 2011/12	Same period last year Qtr 2 2011/12	Current Performance Qtr 2 2012/13	Target 2012/13	Benchmarking		Trend	Target RAG
											London Average	National Average		
1	CS	Cllr White	London Councils	Percentage of care leavers in employment, education or training (EET)	Monthly	48.98%	40.4%	32%	44.4%	60%	66% (2010/11)	61% (2010/11)	↑	A
2	CS	Cllr White	London Councils	Percentage of 16 to 18 year olds who are not in education, employment or training (NEET)	Quarterly	6.9%	6.5%	7.2%	7.9%	>6%	4.5%	6.1%	↓	A
3	CS	Cllr White	Convergence	Percentage of pupils achieving 5 GCSE grades A* – C (including Maths and English in maintained schools)	Annual (academic year – published October)	57.2%	57.7% (provisional)	N/A	Annual (2012/13 academic year – due October 2013)	At national average (70% by 2014)	61.3%	58.4% (provisional)	↑	A
4	CS	Cllr White	Local	The percentage of primary schools rated as outstanding or good	Quarterly (Ofsted three year inspection cycle)	55%	59%	57%	64%	>65% (Ofsted threshold)	68.4% Statistical Neighbour	66%	↑	A
5a	CS	Cllr White	Local	Percentage of school children eligible for Free School Meals (FSM)	Annual (January schools census)	24.8%	28.7%	N/A	Annual (2012/13 result taken from January 2013 census)	N/A	24.2%	16.9%	N/A	
5b	CS	Cllr White	Local	Of those eligible, the percentage of children who take up Free School Meals (FSM)	Annual (January schools census)	81.7%	74.5%	N/A	N/A	74.3%	85%	83.2%	N/A	
6	F&R	Cllr Geddes	Convergence	Working age population qualified to at least Level 4	Annual (Calendar year)	26.6% (2010)	27.1% (2011)	N/A	Annual (2012 calendar year – due August 2013)	3% - 4% gap with London average	45.9%	32.9%	↑	R

Ref.	Direct orate	Relevant Portfolio Holder	Type of Indicator	Indicator	Frequency	Actual End of year 2010/11	Actual End of year 2011/12	Same period last year Qtr 2 2011/12	Current Performance Qtr 2 2012/13	Target 2012/13	Benchmarking		Trend	Target RAG
											London Average	National Average		
7	F&R	Cllr Geddes	Convergence	Percentage of economically active people in employment	Rolling year published quarterly	62.0%	64.4%	63%	64.9% (Qtr 1 2012/13)	2% - 3% gap with London average	68.0%	70.2%	↑	A
8	F&R	Cllr Geddes	Convergence	Median weekly earnings for full-time workers living in the area	Annual (Calendar year)	£496.70 (2010)	£500.80 (2011)	N/A	Annual (Awaiting publication)	£25 gap with London average	£610.2	£503.1	↑	R
9	F&R	Cllr Geddes	London Councils	Percentage of working age people on out of work benefits	Snapshot four times a year	17.8% (Feb 2011)	18.4% (Feb 2012)	18.5% (Aug 2011)	N/A Data not yet published	N/A	12.6%	12.5%	N/A	
10	ACS	Cllr Worby	Convergence	Regular participation in sport and physical activity (30 minutes on 3 or more days a week)	Annual	13.4% (2009-2011)	Data due Dec 2012	N/A	N/A	<1% gap with London	20.5%	22.2%	Awaiting data – due December 2012	
11	H&E	Cllr P Waker	Convergence	Additional housing units – Number of affordable homes delivered	Annual	144	372	N/A	N/A	470	544.2	N/A	↑	G
12	H&E	Cllr P Waker	London Councils	Percentage of non-decent Council Homes	Annual	42%	33.85%	N/A	N/A	45%	Data unavailable		↑	G
13	H&E	Cllr P Waker	Local	Satisfaction of tenants and residents with landlord services	Once every two years	N/A	73%	N/A	Biennial Next survey due 2013	N/A	Not applicable – Local measure		↔	N/A
14	Elevate	Cllr Geddes / Cllr Waker	Local	Percentage of properties currently empty in the borough (all properties)	Monthly	3.13%	2.60%	1.51%	1.56%	N/A	Not applicable – Local measure		↓	N/A
15a	H&E	Cllr McCarthy	London Councils	Percentage of land that has unacceptable levels of litter <sup>1</sup>	Three times a year	8%	6%	3% Tranche 1	Data available Quarter 3 2012/13	8%	6.9%	N/A	Awaiting data	
15b	H&E	Cllr McCarthy	London Councils	Percentage of land that has unacceptable levels of detritus <sup>1</sup>	Three times a year	17%	10%	7% Tranche 1	Data available Quarter 3 2012/13	10%	9.7%	N/A	Awaiting data	

Ref.	Direct orate	Relevant Portfolio Holder	Type of Indicator	Indicator	Frequency	Actual End of year 2010/11	Actual End of year 2011/12	Same period last year Qtr 2 2011/12	Current Performance Qtr 2 2012/13	Target 2012/13	Benchmarking		Trend	Target RAG
											London Average	National Average		
15c	H&E	Cllr McCarthy	London Councils	Percentage of land that has unacceptable levels of graffiti <sup>1</sup>	Three times a year	7%	5%	4% Tranche 1	Data available Quarter 3 2012/13	4%	4.8%	N/A	Awaiting data	
15d	H&E	Cllr McCarthy	London Councils	Percentage of land that has unacceptable levels of fly-posting <sup>1</sup>	Three times a year	3%	5%	7% Tranche 1	Data available Quarter 3 2012/13	2%	1.9%	N/A	Awaiting data	
16a	ACS	Cllr Alexander	Convergence	Violent crime levels (against the person) per 1,000 population	Monthly cumulative	24.9	22.9	22.75	<b>21.6</b>	3% - 4% gap with London average	16.28	N/A	↑	<b>G</b>
16b	ACS	Cllr Alexander	Local	Number of Domestic Violence Offences	Monthly cumulative	1770	1718	887	<b>799 (-31% reduction)</b>	N/A	Awaiting data	N/A	↑	<b>G</b>
16c	ACS	Cllr Alexander	Local	Percentage of repeated Domestic Violence incidents	Monthly cumulative	32%	22%	19%	<b>25%</b>	2% reduction by 2015	19.7%	N/A	↓	<b>R</b>
16d	ACS	Cllr Alexander	Local	Serious Youth Violence per 1,000 population	Monthly cumulative	1.14	1.30	Awaiting data	<b>0.94</b>	1.2	Awaiting data	N/A	↑	<b>G</b>
17	Elevate	Cllr Gill	London Councils	Percentage of Council Tax collected	Monthly cumulative	92.9%	94.1%	55%	<b>55.5%</b>	94.5%	96.3%	97.3%	↑	<b>G</b>
18	F&R	Cllr Gill	Local	Current revenue budget account position (over and under spend)	Monthly (year to date)	£2.8m over spend	£2m under spend	<b>£0.7m over spend</b>	<b>£0.6m under spend</b>	N/A	Not applicable – Local measure		↑	N/A
19	CE's	Cllr Reason	London Councils	Average sickness days per full-time equivalent (FTE) (excludes school staff)	Monthly	9.08 days	9.06 days	8.0 days	<b>9.44 days</b>	6 days by Sept 2014	7.6	N/A	↓	<b>R</b>

<sup>1</sup>Unacceptable levels of cleanliness – Currently waiting to verify the data from Tranche 1, This was carried out late due to the Olympics, Tranche 1 & 2 data will therefore be available by December.